8,747 Served Annually

4,773 Children Served

78% (Income under 200% of Federal Poverty level)

59% Age 0-19 41% Age 20-64
Dear Friends,

When we strengthen families, we strengthen community. In this annual report, we take you inside Family & Children Services’ programs to better understand our services and the opportunities they offer community members. We work to help children who bear the burden of early childhood abuse, neglect, and family violence; youth struggling with emotional and developmental challenges; or parents and adults struggling to be successful. The common thread is that each child or adult hopes to feel better, do better on the job or in school, and be part of a strong family and community.

Each of the 9,000 children and adults who turned to Family & Children Services in 2014 did so seeking support and the tools to be successful in making difficult life transitions. Our obligation is to provide them with a continuum of therapeutic and support services aligned with our mission “to support, strengthen, and preserve the safety, well-being, and dignity of children, individuals, and families.” Consumer ‘voice and choice’ are priorities in all that we do because the success of our service delivery relies on a trust relationship that supports client engagement in the work of becoming whole, improving abilities, and stabilizing families.

In keeping our mission and values at the center of our work, Family & Children Services’ Board of Directors analyzed our current space utilization, focused on the types of spaces that would encourage the optimal service experience, best utilize staff expertise, and reduce further trauma, while creating strength-based solutions with our clients. The result was the decision to add safe, nurturing indoor and outdoor spaces for parent coaching and trauma treatment, and renovate existing space for youth with emotional and developmental challenges to develop community living skills. Our Making Room For Hope Capital Campaign is now under way with 34 eager community volunteers reporting robust early responses. We’ll have more to share in late summer as the public phase begins.

It is an exciting and challenging time to be a part of the 112-year legacy of Family & Children Services. Our services could not have developed without your ongoing support. The Agency simply wouldn’t be A Source of Hope to our clients without you.

With Gratitude,

Rosemary and Chip
“Family & Children Services has been providing programs to our community for 112 years and, while the commitment to continuing those services is stronger than ever, the challenges we face have risen significantly. Given our current facility constraints, our ability to serve the tremendous growth in client needs and produce effective outcomes has reached a tipping point. With the increase in foster care and adoption opportunities in our region, we are driven to expand and develop a more robust location to assist families in need and provide hope for a brighter future."

Mac Waldorf, Making Room For Hope Capital Campaign Co-Chair
**2014 PROGRAM DEMOGRAPHICS**

8,747 Served, 4,773 Children
78% (Income under 200% of Federal Poverty level)

Age:
59% Age 0-19
41% Age 20-64

Race:
58% White/Caucasian
19% Black/African-American
4% Hispanic/Latino
19% Other/No Response

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**2014 FINANCIAL HIGHLIGHTS**

Family & Children Services’ operating revenues for 2014 were $10,798,164. In addition to United Way donations during 2014, which were included in operations, Family & Children Services’ friends generously donated $1,029,072 in annual, restricted, endowment, and early capital campaign gifts as well as non-cash gifts with an estimated value of $132,141.

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[Graph showing revenue and expenses breakdown]

- **Revenue**
  - **Community Mental Health** 34%
  - **Michigan Dept of Health and Human Services** 47%
  - **Community United Ways** 8%
  - **Private Insurance & Client Fees** 7%
  - **Other Sources** 4%

- **Expenses**
  - **Provision of Services** 84%
  - **Agency Expenses** 13%
  - **Depreciation** 2%
  - **Fundraising** 1%
CHILD WELFARE

PROVIDING FOR 1,080 CHILDREN
Foster Care, Adoption, Behavioral Health/Trauma Treatment, School Support, and Social Connections

SUPPORTING 720 ADULTS
Parent Coaching / Education, Community Support, 125 Birth Parents and Extended Families, 110 Foster Families, 162 Adoptive Families

SUCCESS OUTCOMES FOR CHILDREN
Safety, Child Well-Being, Trauma / Recovery, Restoring Children to Families, Restored Childhood

SUCCESS OUTCOMES FOR PARENTS
Parental Resiliency, Social Connections, Concrete Support in Times of Need, Increased Knowledge of Parenting and Child Development, Increased Ability to Promote the Social and Emotional Competence of Children
BEHAVIORAL HEALTH

PROFESSIONALY TRAINED STAFF JOINS CLIENT WITH:
• Empathy
• Engagement
• Expert Knowledge
• Objectivity
• Crisis Intervention

IMPROVE COMMUNITY QUALITY OF LIFE AND PRODUCTIVITY
• Healthy Children, Adults, and Community
• Educated Children
• Employed Adults
• Economic Stability

RESTORE LIFE BALANCE (HEALTH)
• Strengthen Skills / Abilities
• Empower - Creating Hope

5,724 individuals, children, and families sought Behavioral Health Services

1,163 youth in crisis accessed Mobile Crisis Intervention

15 schools offered on-site counseling

5,724 INDIVIDUALS, CHILDREN, AND FAMILIES

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1,163 youth in crisis accessed Mobile Crisis Intervention

15 schools offered on-site counseling
YOUTH DEVELOPMENT-RESPITE

 ISSUE

203 isolated families (parents and siblings) living with 450 children ages 4-17 with emotional challenges and developmental disabilities.

 SUPPORT

Specially Designed Group Experiences for Children with Special Needs

 OUTCOME

• Maintain family unit
• Improve life of siblings
• Sustain relationships
• Avoid abuse / neglect

 RESPITE HOMES

Staff teach and model social and emotional regulatory skill development to meet the needs of emotionally and developmentally challenged children, while providing a break from care giving responsibilities for their families.

YOUTH DEVELOPMENT-COMMUNITY LIVING SUPPORTS

 ISSUE

176 children ages 4 to 17 improved social and emotional skills through a Positive Behavioral Supports model and trauma regulation curriculum. Structured experiences for children enhance their ability to integrate into family, school and their community.

 SUPPORT

SOCIAL AND EMOTIONAL SKILL DEVELOPMENT TAUGHT IN THE CONTEXT OF:

 ART MUSC RECREATION ADVENTURE

Independent ideas in group setting Focused participation as a part of a group Team player cooperating with others in a group Move independently within a group in uncontrolled public community setting

 OUTCOME

Children are able to recognize and manage emotions while independently engaging with peers and community.
DONORS 2014

CIRCLE OF HOPE ENDOWMENT
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